Cancellation and Refund Policy

The following information applies to all registered attendees.

Attendee cancellations received before March 31, 2024, will be fully refunded. Cancellations after April 1, 2023, and before April 15, 2024 will be charged a \$50 cancellation fee for each attendee. The cancellation fee will be deducted from the refunded amount. There are no refunds after April 16, 2024. All cancellations must be made in writing either by email or mail, cancellations by phone will not be accepted.

If the event is canceled for any reason, all attendees will be notified by phone, email or mail. All registration fees will be fully refunded. Expenses incurred by the attendee, including but not limited to transportation, lodging, meals will all be responsibility of the attendee.

Email: Jessica Levaggi – jessica@nefi.com

Mail: NEFI. P.O. Box 822. Wilmington, MA 01887

The following information applies to all registered exhibitors/sponsors.

All payments for tabletops must be made within 15 days after receiving your tabletop invoice.

Tabletop cancellations received before March 15, 2024 will be fully refunded. Cancellations after March 16, 2024 and before April 1, 2024 will be charged a 50% of the tabletop price. The cancellation fee will be deducted from the refunded amount. There will be no refunds after April 1, 2024. All cancellations must be made in writing either by email or mail, cancellations by phone will not be accepted.

If the event is cancelled for any reason, all exhibitors/sponsors will be notified by phone, email or mail. All registration/sponsorship fees will be fully refunded. Expenses incurred by the exhibitor/sponsor, including but not limited to transportation, lodging, meals, marketing will all be responsibility of the exhibitor/sponsor. No refunds will be granted post show.

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